



Measuring Business Intelligence Success: A Capability Maturity Model

Dorothy Miller

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Managing and delivering Business Intelligence in today's global environment is crucial. Data volumes and the resulting chaos have mushroomed. In this book, the author defines a Capability Maturity Model for Business Intelligence assets. Here is a comprehensive assessment program which includes detailed descriptions of the Business Intelligence Asset Base; a system for assessing and rating organization BI capabilities; and a planned program for improvement.

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