



A+ Guide to Software: Managing, Maintaining, and Troubleshooting

Jean Andrews

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Written by best-selling author and instructor Jean Andrews, this edition maps fully to the 2006 A+ Exams. This full-color guide is designed to be the most complete, step-by-step book available for learning the fundamentals of supporting and troubleshooting computer software. Video clips are available on the accompanying CD so readers can watch the author bring concepts and technical topics to life via live demonstrations.

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